

Board of Directors 2019-2020

President: Chris Roedler
Vice-President: Cheri Pokarney
Treasurer: Tolu Balogun
Secretary: Leslie Vaala
Directors: Gail Horner
Melissa Johnson
Dory Rossiter
Tracy Dykslag
Jaci Zalesak
Stacy Chief Body

Staff 2019

Thank you for your commitment and dedication to a great year!

Current:

Diana Sim - Executive Director
(April 2012 - Present)

Shelley Ducheminsky - Financial
Assistant (July 2013 - Present)

Chelsea Eastman - Event and
Resource Development Coordi-
nator (Sept 2017 - Present)
- Project Paintbrush Assistant
(May 2017 - Aug 2017)

Kit Huxley Fisher- Social Media
Coordinator (Nov 25, 2019–
March 31, 2020)

Lauren Morris- UVolunteer Program Coordinator (Aug 19, 2019 - April 18, 2020)

Aileen Burke- Membership Services Coordinator (Nov 18, 2019-Present)

Former:

C. Keith Nalder - Membership Services Coordinator (Aug 2017 - Oct, 2019)

Sally Turner - Administrative Assistant (Sept 7, 2018 – Aug 31, 2019)

Paige Hutchinson - UVolunteer Program Coordinator (Aug 2017 - April 2019)

Travis Meroniuk- Project Paintbrush Coordinator (May 8, 2019- Aug 28, 2019)

Josiah Lotecki- Project Paintbrush Coordinator (May 8, 2018 - Aug 28, 2019)

Alyah Wolf - Event Assistant (June 19, 2019- Aug 13, 2019)

Kyra Nicolacopoulos - Network Assistant (July 2, 2019– Aug 26, 2019)

Justin Brown– Social Media Coordinator (Jan 4, 2018– March 20, 2019)



Annual General Report 2019

Vision:

*A universe of opportunity for
vibrant communities*

Mission:

*Volunteer Lethbridge connects and convenes
individuals, groups and organizations to
champion and leverage capacity across sectors*



**Engaging volunteers together impacts growth, comradery, service and fun!
234 volunteers contributed 1974 hours to Giftwrapping 2019**

President's Report—Submitted by: Chris Roedler

It is with great pride that I write this report for Volunteer Lethbridge and what they have accomplished in 2019. In this report, I am going to start off by saying: "Volunteer Lethbridge is alive and well"

The Board of Directors continue to implement the new strategic plan which was completed in June 2019. The board has seen a lot of hard work put in by the executive director and her staff in evaluating, analyzing, and making efficiencies in the level of programming and services that Volunteer Lethbridge has to offer.

Volunteer Lethbridge is always looking for ways to improve. This can be through relationships with community stakeholders, programs and events, or how VL works with their membership. I am delighted to see that this is helping to make Volunteer Lethbridge a strong community hub and a "one stop shop" for people to go to for their volunteering and community needs. We are excited about the possibilities for strengthening our relationship with both the City of Lethbridge and with the University of Lethbridge, and the possibility to branch out to other key areas in the south region. The Board of Directors has been very stable the past few years. We continue to welcome new board members who come aboard with wonderful ideas, wanting to drive Volunteer Lethbridge forward. I am humbled to work with fantastic people on this board, and their hard work and dedication should not go unnoticed. Thank you for a rewarding year. I look forward to working with each of you, and those that will be new to the board, in the years to follow.

We continue to be in a strong financial position. We continue to look at policies dealing with human resources, and making sure that they are up to date with the standards of today.

Volunteer Lethbridge continues to deliver top programming, which in turn help support the not for profit and voluntary sector organizations. The mission of Volunteer Lethbridge was adapted through the Strategic Planning process to be: A universe of opportunity for vibrant communities. With programs such as D.O.E.S, D.O.E.S Light, Project Paintbrush, Leaders of Tomorrow, and through our partnerships with the 100 Companies that Care and UVolunteer (through the University of Lethbridge), our mission is fulfilled and there is continued opportunity for development.

I would like to take this time to thank our Board of Directors, the Executive Director, staff, member agencies and all of our many dedicated volunteers for making 2019 the best year yet, and I look forward to working with you all in the next few years.

Respectfully Submitted,

Chris Roedler

Chair, Volunteer Lethbridge Board of Directors

2019 Member Agencies (Continued)

Lethbridge Pregnancy Care Centre (LPCC)	Society of Friends of Chinook Regional Hospital	
Lethbridge Public Library	Society of Friends of the Lethbridge Public Library	
Lethbridge Shakespeare Performance Society	South Country Treatment Centre	
Lethbridge Senior Citizens Organization & Meals on Wheels (LSCO)	Southern Alberta Art Gallery (SAAG)	
Lethbridge Shakespeare Performance Society	Southern Alberta Ethnic Association	
Lethbridge Soccer Association	Southern Alberta Firearms Education Society (SAFE)	
Lethbridge Sport Council	Southern Alberta Individualized Planning Association (SAIPA)	
Lethbridge Sustainable Living Association	Southern Alberta Self Help Association	
Lethbridge Symphony	Southern Alcare Society & Industries	
Lethbridge Twinning Society	Spinal Cord Injury Alberta	
Lethbridge YMCA	Streets Alive Mission	
Lethbridge Youth Foundation / 5th on 5th	Strength in Learning Family Foundation	
Lions Club—Lethbridge West	TechBridge MakerSpace	
Little League Alberta District 1	The Children's Wish Foundation Giant Pumpkin Festival	
London Road Neighbourhood Association	The Watch	
MADD Lethbridge & Area	United Way of Lethbridge & Southwestern Alberta	
Martha Retreat Centre Society	University of Lethbridge	
Make A Wish - Southern Alberta	-Alumni Association	
McGill Blvd. Music & Arts School	-Pronghorns Booster Club	
McMan Youth & Family Services	Upper Victoria Park Neighbourhood Association	
Multiple Sclerosis Society of Canada	Vox Musica Choral Society	
-Lethbridge Chapter	Waterton Park Community Association	
Mediatheque	Wellness Through Living Society	
My City Care	West Wind Gymnastics Club	
New West Theatre	Westminster Village Residential Association	
Nikka Yuko Japanese Garden	Windy City Canine Rescue	
Nord-Bridge Seniors Centre	Womanspace Resource Centre	
Oldman Watershed Council	Wood's Homes	
OGAN School Projects	YWCA Lethbridge & District	
Opokaa'sin Early Intervention Society		
Parkinson Association of Alberta		
Parks Canada-Waterton Lakes National Park		
Park Run Canada		
ReadWorld Foundation		
Reflex Learning		
Rotary Club of Lethbridge Downtown		
Rotary Club of Lethbridge East		
S.A.G.E. Clan		
Schizophrenia Society		
Scouts Canada		
Senator Buchanan Neighbourhood Association		
Seniors United Now Society		
Sik-Ooh-Kotoki Friendship Center		
	Diane Barnes	Keith Nalder
	Chris Burton	Elaine Piepgrass
	Joyce D'Andrea	Cheri Pokarney
	Shelley Ducheminsky	Dory Rossiter
	Ron Ducheminsky	Diana Sim
	Gail Horner	Leslie Vaala
	Melissa Johnson	Jaci Zalesak
	Darcy Nadler	Chris Roedler

2019 Individual Members(16)

2019 Member Agencies (154)

Ability Resource Centre (Rehabilitation Society of Southern Alberta)
Adaptacare
Alberta Health Services
-Bow Island
-Cardston
-Chinook Regional Hospital
-Coaldale Health
-Crowsnest Pass
-Fort MacLeod
-Pincher Creek
-Raymond
-Taber Health
Alberta Science Network
Allied Arts Council of Lethbridge
Alzheimer Society
Association Canadienne-Francaise de l'Alberta (ACFA)
Association of Fundraising Professionals-Southern Alberta Chapter (AFP)
ATB Financial Lethbridge Rotary Dragon Boat Festival
Big Brothers & Big Sisters
Bikers & Buddies
Birthright Lethbridge
Boys & Girls Club
Brain Trauma Support Society
Campus Roots Community Garden
Canadian Bhutanese Society
Canadian Blood Services
Canadian Cancer Society
Canadian Federation of University of Women Lethbridge
Canadian Mental Health Association
Canadian National Institute for the Blind
Canadian Red Cross Society
Cari-Bridge: Lethbridge Caribbean Society
Chinook Regional Foundation for Career Transitions
Chinook Regional Hospital Foundation
Chinook Sexual Assault Centre
Canadian Skin Cancer Society
City of Lethbridge—Recreation & Culture
CKXU Radio Society
Covenant Foundation
Crossroads Healing Centre
Curling Canada
Days For Girls
Downtown Lethbridge BRZ
Edith Cavell Care Centre
Elim Society for Senior Citizens Care
Environment Lethbridge
Extendicare
Family Center Society
Flexibility Learning Systems
Frontier College
Galt Museum & Archives
Girl Guides of Canada
Good Samaritan Society
-Park Meadows Village & Cottages
-West Highlands Centre
Great Canadian Plains Railway Society
Green Acres Foundation
-Alberta Rose Lodge
-Black Rock Terrace
-Blue Sky
-Garden View Lodge
-Golden Acres
-Heritage Lodge
-Pemmican Lodge
Heart's Haven Ranch
Helen Schuler Nature Centre
Inclusion Lethbridge Association
Interfaith Food Bank
It's a Blast—Lethbridge Community Out of School Association
Junior Achievement Southern Alberta
Kidney Foundation of Canada
Legacy Lodge—Choices in Community Living
Lethbridge 2020 Alberta Summer Games Society
Lethbridge & District Exhibition
Lethbridge & District Music & Speech Arts Festival
Lethbridge Bulls Baseball Club & Prairie Baseball Academy
Lethbridge Chamber of Commerce
Lethbridge College
Lethbridge Corridor Victim Services Unit (RCMP)
Lethbridge Crime Stoppers
Lethbridge Family Services
Lethbridge Food Bank
Lethbridge Host Lions
Lethbridge Jazz Society

Executive Director's Report—Submitted by: Diana Sim

2019 was a year to begin operationalizing the newly developed strategic plan. To begin thinking about our work within the four streams set out by the Board of Directors.

Stream A: We connect people, groups and organizations.

- We support organizations in developing meaningful volunteer management practices through coaching, tools, templates and evaluation processes
- We assist in promoting and connecting volunteers of all kinds to organizations
- We ensure that we provide high quality, relevant, accessible, well-managed opportunities to member agencies and individuals

Stream B: We convene people and organizations

- We proactively identify and share critical information related to key issues and topics affecting the community and non profit voluntary sector (NPVS)
- We convene people and organizations on important community and non-profit voluntary sector topics
- We are well-known and respected as the first-point-of-contact for individuals and groups looking for information and opportunities regarding the nonprofit voluntary sector

Stream C: We leverage the capacity of organizations across sectors

- We identify capacity-building needs and organize learning opportunities to strengthen individuals' leadership skills and nonprofit organizations' governance and operational capacity
- We support nonprofit organizations to build their financial sustainability by assisting organizations with finding and completing grant applications
- We have a large membership of organizations across Southern Alberta who highly value the benefits of their membership

Stream D: We champion volunteering and the nonprofit voluntary sector

- We influence conversations about the NPVS & volunteerism at the local, provincial, and national level
- We are a driving force for educating stakeholders and the public about the value of nonprofit organizations and volunteerism

Within each stream our goal is to acknowledge the universe of opportunity to be involved in creating our vibrant community. Our member agencies have grown from 50 in 2012 to 154 in 2019.

There is much to celebrate in our community as Volunteer Lethbridge continues to evolve, our focus is supporting the nonprofit charitable sector.

Thank you for the privilege of serving you in 2019.

Great Things Are Yet To Come

INTERNATIONAL CAPACITY

VOCALiD—1 Million + recordings around the world. (Partners 2014-2020)



Promote how together we impact the UN Goals for 2030. <https://sustainabledevelopment.un.org/?menu=1300>

Celebrate International Youth Day
August 12



Pink Shirt Day Celebrated Across the Globe

Volunteer Managers are celebrated
on November 5



Volunteers crafting roses to distribute on
International Volunteer Day, December 5

Support International Day of People
with Disabilities



Thank you CORE funders:



Individual Capacity



Youth Impact Change

Celebrating our 22nd Anniversary, we have recognized a total of 2,203 young people through the Leaders of Tomorrow Youth Volunteer Awards.

“Volunteering has been a good experience for me.

I like working with those around me, and I have learned to be more patient with the people I am working with. When I am volunteering, I like it, because I am teaching, while doing something that I enjoy doing. Volunteering has helped me because it has helped me become comfortable talking with people I don't know very well.” - 2019 recipient impact statement (12-15 category)



Nonprofit and Charitable organizations are the **heart** of our community.

Volunteers are essential to expand capacity to meet the needs of the people we collectively serve.

2019—64 agencies reported

8105 volunteers who contributed
187,065.5 hours
an economic impact of
\$5,050,768.50
To all the Agencies:
Thank you for supporting our community.
To ALL Volunteers:
Thank you for your contribution of time, talent and skill.

“We would like more volunteer screening support, someone willing to do reference checks/screening of potential new volunteers, saving our staff time.”

VL continues to have conversations with member agencies to help us determine areas of service development.

Together we are stronger.

AGENCY CAPACITY



Who Takes Care of Your Agency Volunteers?

We brought Volunteer Managers together for lunch to say “Thank you for all you do!”

“For paying attention to volunteer planning, recruitment, retention, recognition! Wow! Thank you!”

VL supports the work of many non-profit agencies through providing sessions on the Canadian Code of Volunteer Involvement and hosting sessions on Board Governance. Treating volunteers right is enriched through Volunteer Managers.



Social Media Impact

Facebook	Followers
VL	2545
Project Paintbrush	273
UVolunteer	866
Twitter	
VL	1909
UVolunteer	360
Instagram	
VL	1515
UVolunteer	843

VL was privileged to receive a grant through the University of Calgary for a Social Media Intern. Strategies were developed to impact the effectiveness of VL Social Media. Remember to follow us and tag VL in your posts for us to share.



NATIONAL CAPACITY

Volunteer Centre Council

The Volunteer Centre Council (VCC) was created to strengthen the collective capacity, cohesion, and influence of volunteer centres in Canada. It is composed of up to 17 members - one from each province and territory and one from each provincial association - and strives to be reflective of the diversity of centres in terms of geography, size of centre and community served, structure of centre and urban-rural areas. The Council meets quarterly by teleconference or/and videoconference, with working groups meeting as required.

Objectives

- To animate the network of volunteer centres and provincial associations
- To build the capacity and profile of volunteer centres
- To identify issues/trends that can inform collective action
- To serve as a vehicle to connect volunteer centres and Volunteer Canada in a reciprocal and co-creative way in order to participate in shared directions and initiatives
- To serve as a vehicle to facilitate sharing knowledge and practices among volunteer centres

VL Executive Director, Diana Sim, served on this Council 2017-2019

April 7-13, 2019

National Volunteer Week (NVW) is a time to celebrate and thank Canada’s 12.7 million volunteers.

The 2019 theme was: **“The Volunteer Factor – Lifting Communities.”**

The Volunteer Factor celebrates and recognizes the exponential impact of volunteers and how they lift our communities.

The beautiful image of the hot air balloons of different sizes, shapes and colours reflects the diversity of community volunteers. It illustrates that when people volunteer together, the sky is the limit, in terms of what they can achieve.



PROVINCIAL CAPACITY

ABNN
Alberta Nonprofit Network

Advancing a Cohesive,
Pro-active, and Resilient
Nonprofit Sector



The Alberta Nonprofit Network (ABNN) is an independent network of nonprofits seeking to advance the cohesive, proactive and responsive nonprofit sector in Alberta. We strengthen the sector by leveraging existing capacities and skills, sharing learnings and ideas, and collaborating on issues that affect our sector. Some members attended the virtual meeting at VL, connecting to the provincial discussion held in Calgary. Ensuring we have a voice from this region is invaluable. In 2019, the Executive Director continued as a Network Stewart; Membership Services Coordinator served on the Data Strategy Task Team; VL Board member served on the communications committee.

Four key initiatives of ABNN include:

- Sector Value and Impact
- Nonprofit Data Strategy
- Workforce Development Research
- Government Relations Strategies

albertanonprofits.ca



Join Our Journey!

**Your Participation
Elevates Our Impact**

Visit: albertanonprofits.ca
Contact: theabnn@gmail.com
Follow:

AGENCY CAPACITY

UVolunteer

In 2019 the UVolunteer program continued to grow with 366 new student enrolments, a new record for enrolment, and a total of 2197.7 volunteer hours tracked through the program. Class presentations reached an all time high



with a total of 52 class visits throughout 2019. Overall engagement has increased with 3431 students reached during class presentations and other on-campus events. Social media followers have continued to grow with 866 followers on Facebook, 843 on Instagram, and 360 on Twitter at the end of 2019. The UVolunteer Coordinators continue to champion volunteering, with 124 hours served in 2019. UVolunteer features such as the Volunteer Opportunity of the Week and the UVolunteer of the Month program have continued to develop and become part of more regular UVolunteer programming. As the School of Liberal Education approaches the task of revising the UVolunteer vision and mission to better reflect the goals of the program, the UVolunteer program continues to be a pillar of volunteerism in the University community and is continuing to grow and see greater success each year.

~ Lauren Morris, UVolunteer Program Coordinator



**Student Volunteers
make contributions
to your agency**

**Connect with the
UVolunteer Coordinator**

**You provide experience we
provide students**

"Volunteering is a way to make a difference in the world"

~ Nashania Patel, UVolunteer of the Month October 2019

COMMUNITY CAPACITY



Lethbridge Diversity & Inclusion Charter

Volunteer Lethbridge is a proud member of LDIA .

The Lethbridge Diversity and Inclusion Charter is a community initiative to bring people and organizations together to help create a more inclusive and equitable

Lethbridge. This Charter recognizes the value of diversity and of continuing to address all forms of violence and discrimination that takes place in our community. It also supports existing national and provincial laws that promotes human rights with community-orientated goals and actions.

Further, the charter recognizes the contributions by many individuals and organizations in our community. We look to them for inspiration in continuing to create a welcoming and inclusive community for all who live, work , and play in Lethbridge; where everyone has the opportunity to develop to their full potential and live with respect and dignity, free from discrimination.

COMMUNITY CAPACITY



100 COMPANIES THAT CARE



The 100 Companies That Care awarded \$10,000 to the Interfaith Foodbank Society of Lethbridge on December 20,2019

	Total
# Home Assessments	20
# Projects Completed	15
# Volunteers	185
# Visible Minority	88
# Volunteer Hours	794.25
# Volunteer Groups	18
Total Volunteer Value	21,444.75
Donations	2520
Total Project Cost	30,072.55



Volunteer Lethbridge works for YOUR organization!!

SciP Served Our Area Well



2019 recorded approved, filled and closed internships (not just active filled): Lethbridge 66, Medicine Hat 6, Coaldale 2, Fort Macleod 1, Raymond 5. Internships per post-secondary institution: Lethbridge College 50, University of Lethbridge 25, Medicine Hat College 9. Organizations by City: Lethbridge: 72, Medicine Hat: 11, Coaldale 2, Fort MacLeod 2, Raymond 1.

Volunteer Lethbridge and ULSU

Colour Fun Run

2019 marked the 7th annual Volunteer Lethbridge Colour Fun Run in partnership with the ULSU (University of Lethbridge Student Union). This unique fundraiser provides a fun volunteer opportunity, a colourful community activity all while we raise money to support the work we do for our member agencies.

This year, the event was on April 7 so we made the logos and the volunteer t-shirts green to honour Logan Boulet of the Humboldt Broncos.

